



## Reference Guide

# Services for Unemployed Workers

Referral Information	
<b>The resources listed in this chart do not provide a specific service. They are designed to provide information regarding the agencies and service providers that may be of assistance.</b>	<b>Contact Information</b>
<b>Webcast – Resources for Displaced Workers</b> This webcast is found on the UIA public website. It features resources helpful to displaced workers. The presentation is designed to help displaced workers learn which programs they may qualify for when their unemployment benefits have been exhausted.	<a href="http://www.michigan.gov/uia">www.michigan.gov/uia</a>
<b>Helping Hand Website.</b> This State of Michigan website helps Michigan citizens facing economic hardship find the services they need. The website has links to information and other State of Michigan websites to help with jobs and training, unemployment benefits, health care, family support and housing.	<a href="http://www.michigan.gov/helpinghand">www.michigan.gov/helpinghand</a>
<b>2-1-1/United Way</b> This free service provides assistance locating resources and services for people facing economic hardship. 2-1-1 is a telephone service available by dialing/pressing 2-1-1. It provides confidential assistance locating resources related to employment/job training, housing, food pantries, rent, utility assistance, healthcare options, tax preparation, foreclosure prevention, childcare and other services. Eighty-one percent of Michigan residents have access to the 2-1-1 service.	Call 2-1-1 <a href="http://www.uwmich.org/2-1-1/">www.uwmich.org/2-1-1/</a> 2-1-1-call-centers

General Services/Aid	
The Department of Human Services provides assistance for such things as: <ul style="list-style-type: none"> <li>● Cash Assistance</li> <li>● Medical Services</li> <li>● Food Assistance</li> <li>● Emergency Services               <ul style="list-style-type: none"> <li>■ Heat and utilities</li> <li>■ Home repairs</li> <li>■ Relocation assistance</li> </ul> </li> </ul>	<b>Cash Assistance Program Questions – 1-855-275-6424</b>  <a href="http://www.michigan.gov/dhs">www.michigan.gov/dhs</a>  <a href="http://www.mibridges.michigan.gov/access">www.mibridges.michigan.gov/access</a>
Check with local food pantries and churches.	

Job Assistance	
Michigan Works!	Contact your local Michigan Works! Office. 1-800-285-WORK (9675) ■ <a href="http://www.michworks.org">www.michworks.org</a>
Talent Bank Help Line	Administered by Michigan Works! 1-888-253-6855 ■ <a href="http://www.michworks.org">www.michworks.org</a>

## Services for Unemployed Workers (cont.)

Health/Insurance Assistance	
Service	Contact Information
National Suicide Hotlines: Available 24 hours per day, 7 days per week.	1-800-suicide (784-2433) 1-800-273-TALK (8255)
MiChild: Insurance program for uninsured children administered by the Department of Community Health (MDCH)	1-888-988-6300 <a href="http://www.michigan.gov/mdch">www.michigan.gov/mdch</a>
Medicaid Help Line: Administered by the Department of Community Health	1-800-642-3195 <a href="http://www.michigan.gov/dhs">www.michigan.gov/dhs</a>
Free Clinics of Michigan (FCOM): Network of volunteer-staffed free clinics that provide health care services to the uninsured or medically underserved.	<a href="http://www.FCOMI.org">www.FCOMI.org</a> 1-269-491-0493

Prescription Assistance		
Service	Contact Information	
Michigan Prescription Drug Discount Card is administered by the Department of Community Health (MDCH). The MiRx card is a way for Michigan residents who do not have prescription drug coverage to get their medication for less money at participating pharmacies.	MiRx Enrollment Hotline: 1-866-755-6479	<a href="http://www.michigan.gov/mdch">www.michigan.gov/mdch</a>
Rx Assist: Searchable database of prescription assistance programs.	N/A	<a href="http://www.rxassist.org">www.rxassist.org</a>
World Medical Relief	313-866-5333	<a href="http://www.worldmedicalrelief.com">www.worldmedicalrelief.com</a>
Partnership to Prescription Assistance	1-888-477-2669	<a href="http://www.pparxmi.org">www.pparxmi.org</a>
Pfizer Inc.	1-866-706-2400	<a href="http://www.pfizerhelpfulanswers.com">www.pfizerhelpfulanswers.com</a>
Lilly Cares	1-800-545-6962	<a href="http://www.lillycares.com">www.lillycares.com</a>

Foreclosure Protection	
Service	Contact Information
Foreclosure Prevention Counselors at the Michigan State Housing Development Authority (MSHDA)	1-866-946-7432 <a href="http://www.michigan.gov/helpinghand">www.michigan.gov/helpinghand</a> (Click on Housing Help, then "Find a Foreclosure Prevention Counselor")

Utility Budget Plans and Winter Protection from Shut Off	
Consumers Energy	1-800-477-5050
DTE Energy	1-800-477-4747
SEMCO Energy	1-800-624-2019
Michigan Energy Assistance Directory: Online directory which provides information on private and public programs that offer energy assistance, and a county by county listing of utilities, programs and resources available.	<a href="http://www.dleg.statemi.us/mpsc/winterwise/eirectory11.pdf">http://www.dleg.statemi.us/mpsc/winterwise/eirectory11.pdf</a>